

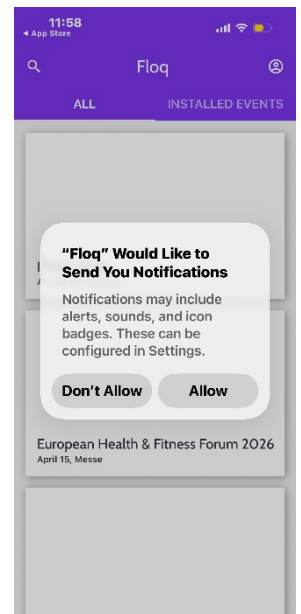
# Using the ISHLT2026 Mobile App

Have the meeting in the palm of your hand by downloading the mobile app for ISHLT2026.

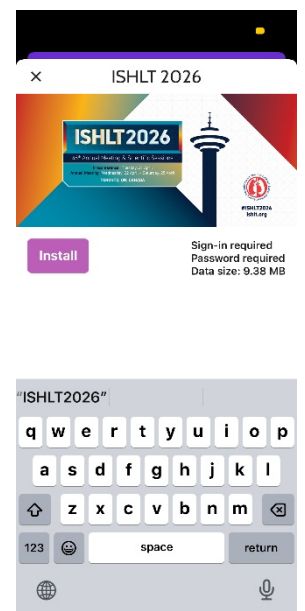
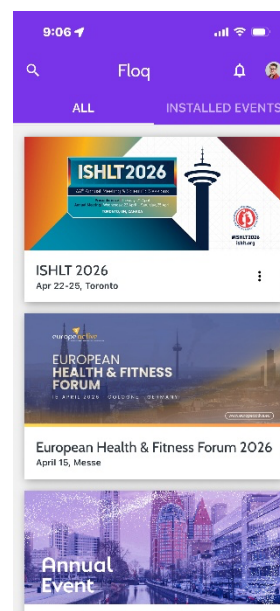
At the links below, you can explore the [mobile app](#) to view the full schedule of sessions and events in Toronto and update your profile.

## Downloading the App and Logging in for the First Time

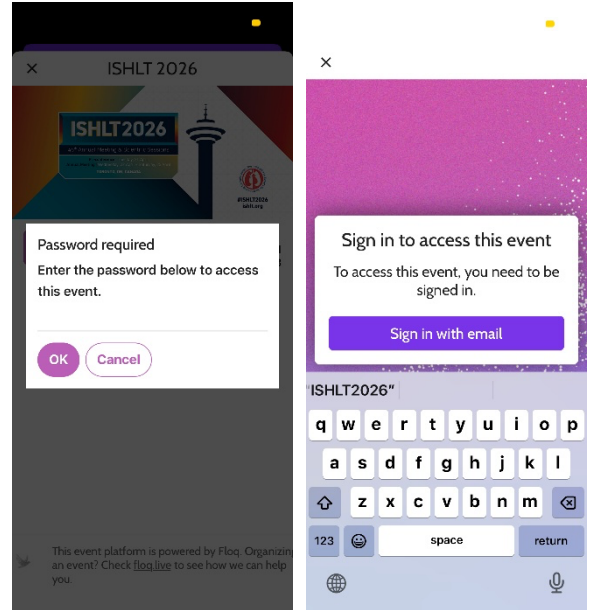
- Click the relevant link below or access your device's app store and search for "**Floq by Conference Compass**"
  - [Download on Google Play](#)
  - [Download on Apple Store](#)
- When installing, the app may ask if you want to **allow notifications**. We recommend keeping this on so you can get reminders about sessions you've saved.



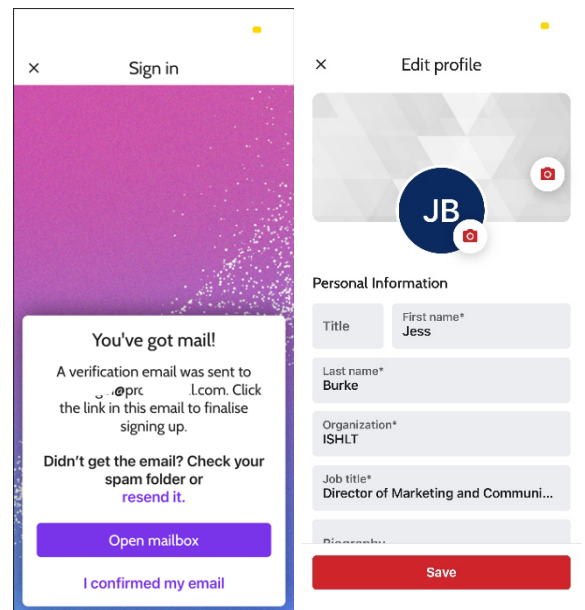
- Open the app. The ISHLT2026 logo should appear at the top of the homepage screen. **Tap the ISHLT2026 logo artwork to proceed.**
- Tap the **"Install"** button to download app content



- The app will prompt you to enter a password. Enter “**abbott**” (*Note: this is case sensitive*) and tap OK
- The app will prompt you to sign in. Tap “Sign in with email” and you can create a Floq account by inputting a few details about yourself.



- You will receive an email from [noreply@email.floq.live](mailto:noreply@email.floq.live) with instructions to verify your email address. Follow these steps to verify your email address. *Remember to check your spam folder in case the email lands there.*
- After you return to the app, you can confirm your information. You’ll also be asked a few questions about your privacy and visibility in the app.



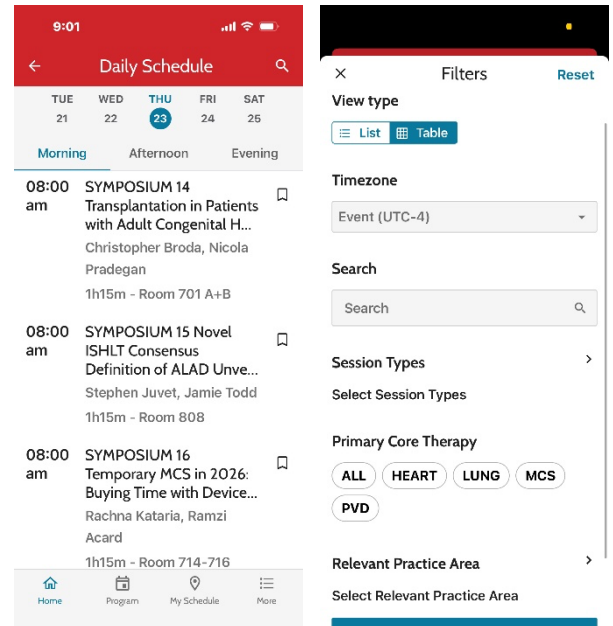
## Finding Sessions and Building your Schedule

The app includes educational and networking events, as well as details about posters and exhibitors.

Tap **“Program”** at the bottom menu of the app, or **“Meeting Program”** on the home screen.

From there, tap the dates to browse, and tap **Morning**, **Afternoon**, or **Evening** to sessions at different times of day.

Tap the magnifying glass in the upper right to filter and search the sessions.



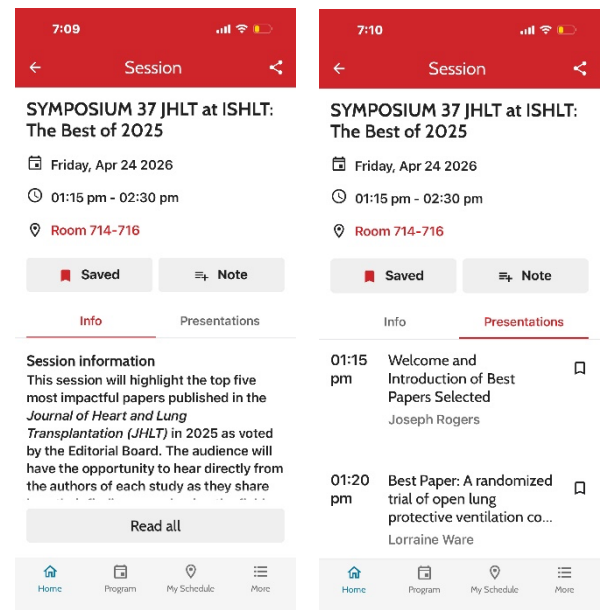
On that screen, you can:

- Filter meeting content of the meeting by session type, primary core therapy, and relevant practice area
- Search for a specific topic, talk, or speaker
- Change the view of the sessions from a list to a schedule view

Tap on a session to see more details about it.

On the detail screen, you can:

- Tap the **bookmark** to save the session to your schedule (which can be viewed from the bottom menu or home screen at any time by tapping **“My Schedule”**)
- Tap the **Presentations** tab to see the individual talks within each session
- Add a **Note** for yourself about the session.
- Tap on the **location** to see where in the Convention Centre the session will be held



## Getting Additional Support

A: Tap the “**More**” option in the bottom menu of the app. Scroll all the way down and tap “**Need app help?**” This section includes some information about the mobile app that may be helpful. You can also access [attendee FAQs](#) provided by the app software developer at any time.

Help is also available on site. Stop by the Mobile App Help Desk on the 600 level of the South Building of the Metro Toronto Convention Centre—right by registration.

The assistant will be available during the following hours:

**Tuesday, 21 April** | 12:00 – 4:00 p.m.

**Wednesday, 22 April** | 6:30 a.m. – 2:30 p.m.

**Thursday, 23 April** | 7:30– 11:30 a.m.

For questions prior to the event, send an email to [support@ishlt.org](mailto:support@ishlt.org).